



Strategic Policy and Performance Council Meeting

February 17, 2021

A Closer Look: The Federal Workforce System

State of Florida Snapshot



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WHO WE SERVE

- Businesses and job seekers
- Individuals who are unemployed/underemployed
- Individuals seeking training
- Individuals with barriers to employment

WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA)

- **Title I: Workforce Development Activities** – Authorizes job training programs for unemployed or underemployed individuals and establishes a one-stop delivery system
- **Title II: Adult Education and Family Literacy** – Authorizes programs supporting individuals as they transition from adult basic education to postsecondary education, postsecondary training or employment
- **Title III: Wagner-Peyser Services** – Streamlines the delivery of job search assistance, job referral assistance and placement assistance
- **Title IV: Vocational Rehabilitation** – Provides state grants for employment-related vocational rehabilitation services for individuals with disabilities
- **Title V: General Provisions** – Specifies transition provisions from the prior Workforce Investment Act to WIOA

ADDITIONAL PROGRAMS

- **Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T)**
- **Temporary Assistance to Needy Families (TANF) Welfare Transition Program**

TITLE I: ADULT, DISLOCATED WORKER AND YOUTH PROGRAMS

Customer: Adult

- Individuals ages 18+
- Priority of service to low income, military veterans, recipients of public assistance programs or skills deficient

Customer: Dislocated Worker

- Individuals ages 18+
- Lost jobs through no fault of their own as a result of layoffs, global trade dynamics or transitions in economic sectors.

TITLE I: ADULT, DISLOCATED WORKER AND YOUTH PROGRAMS

Services provided:

- Career Services
 - Job search assistance, resume and interview preparedness, skills assessment, program referrals, individual employment plan
- Training services:
 - Work-based learning opportunities, occupational skills training
- Other services:
 - Rapid Response/layoff aversion

TITLE I: ADULT, DISLOCATED WORKER AND YOUTH PROGRAMS

Customer: Youth

- Up to 25% in-school youth ages 14-21, low income and barrier(s) to employment
- Minimum of 75% out-of-school ages 16-24, low income and barrier(s) to employment

Services provided

- Tutoring, paid and unpaid work experiences, pre-apprenticeship programs, occupational skill training, leadership development, mentoring, financial literacy education, entrepreneurial skills training, post-secondary education and training preparation activities, summer employment programs

TITLE III: WAGNER-PEYSER SERVICES

Customer: Universal Job Seekers

- 18+ seeking career assistance

Services provided

- Self-service, facilitated self-help or staff assisted help in [employflorida.com](https://www.employflorida.com)
- Job search assistance at local career centers, matching services for job seekers and employers
- Labor market and occupational information

SNAP E&T

Customer: Able-Bodied Adults Without Dependents

- Ages 18-49

Services provided:

- Job search and job search training, work experience, WIOA services
- Recipients must comply with assigned work activities

TANF WELFARE TRANSITION

Customer: Job Seekers with Minor Children

- Child(ren) under age 18 or 19 if enrolled in school, pregnant women who meet eligibility criteria in their last month of pregnancy, minor child who is the parent of a child.

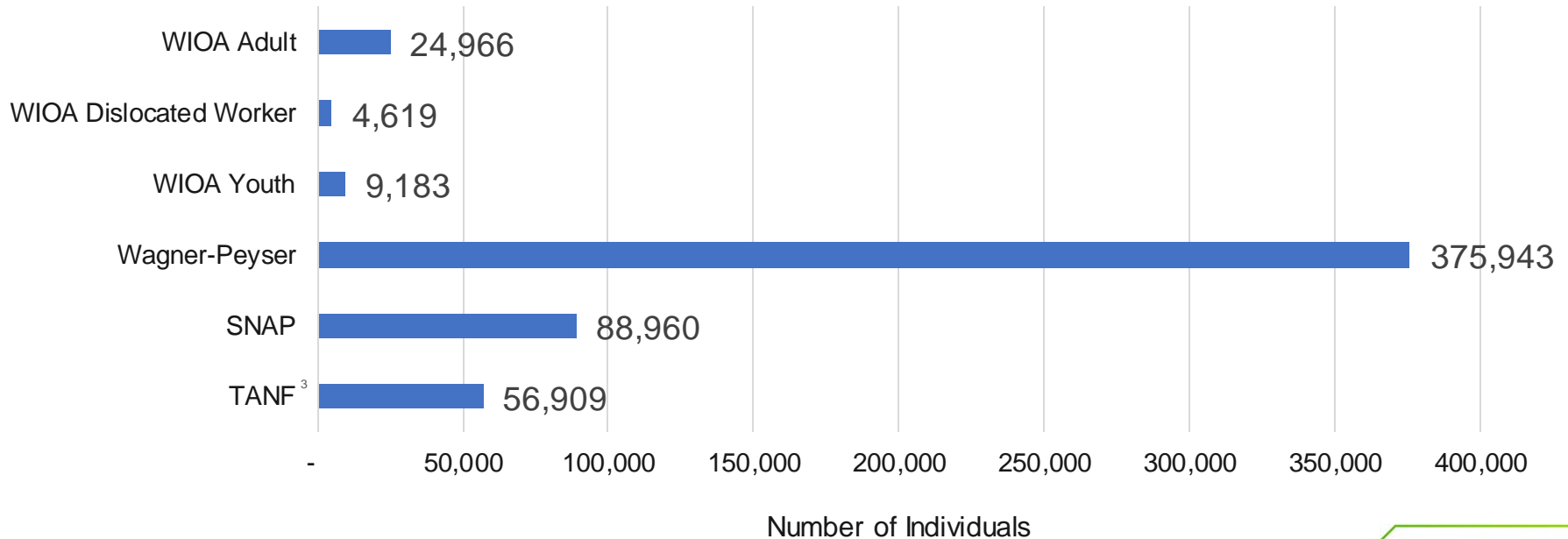
Services provided

- Temporary cash assistance, subsidized childcare, transportation services, education and training assistance
- Supportive services
- Relocation Assistance
- May receive transitional services for up to 2 years after leaving the program
- Option for upfront diversion as alternative to temporary cash assistance
- Recipients must comply with assigned work activities

CUSTOMER OUTCOMES

Workforce Programs

Three-Year Snapshot (2018-2019 - 2020-2021) ^{1,2}



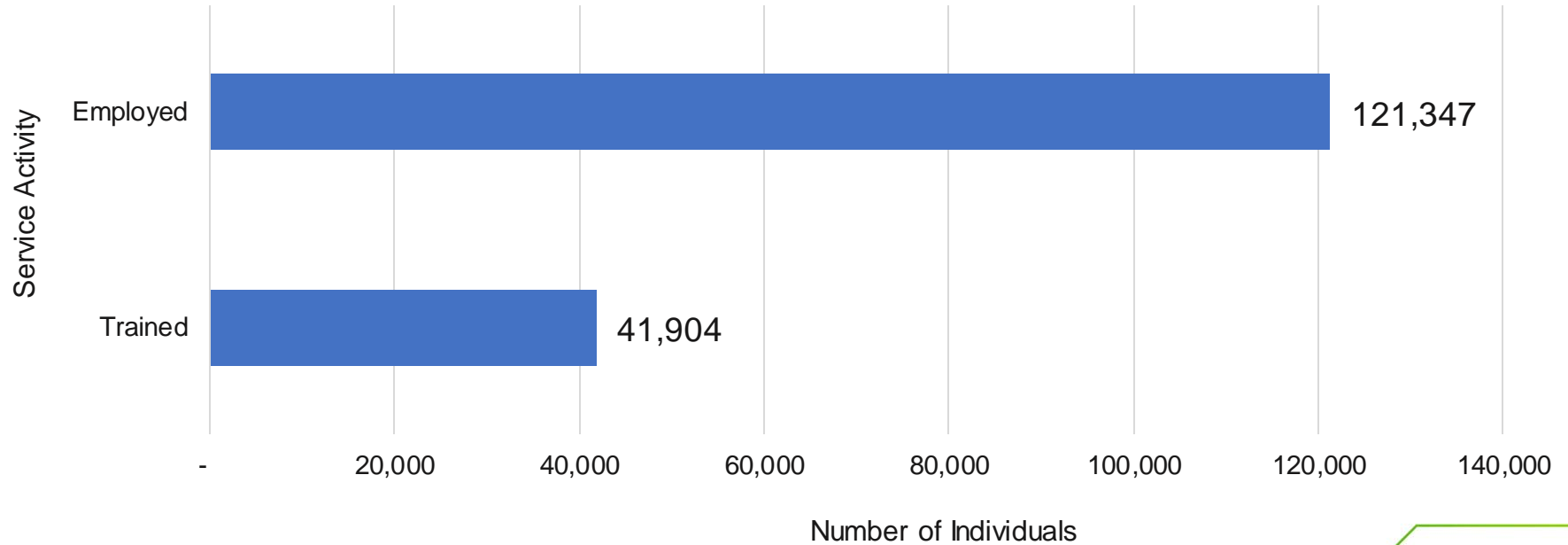
¹ State Fiscal Years (July-June)

² Quarters 1-2 (July – December) only for FY 2020-2021.

³ Represents total number of cases closed in the three-year period.

CUSTOMER OUTCOMES

Serving Individuals with Barriers to Employment ¹ Three-Year Snapshot (2018-2019 - 2020-2021) ^{2, 3}



¹ Data from the Continuous Improvement Performance Initiative.

² State Fiscal Years (July-June)

³ Quarters 1-2 (July – December) only for FY 2020-2021.

BUSINESS SERVICES

Placement Services

- Job posting
- Candidate screening
- Events (job fairs, recruitment events, etc.)

Training Services

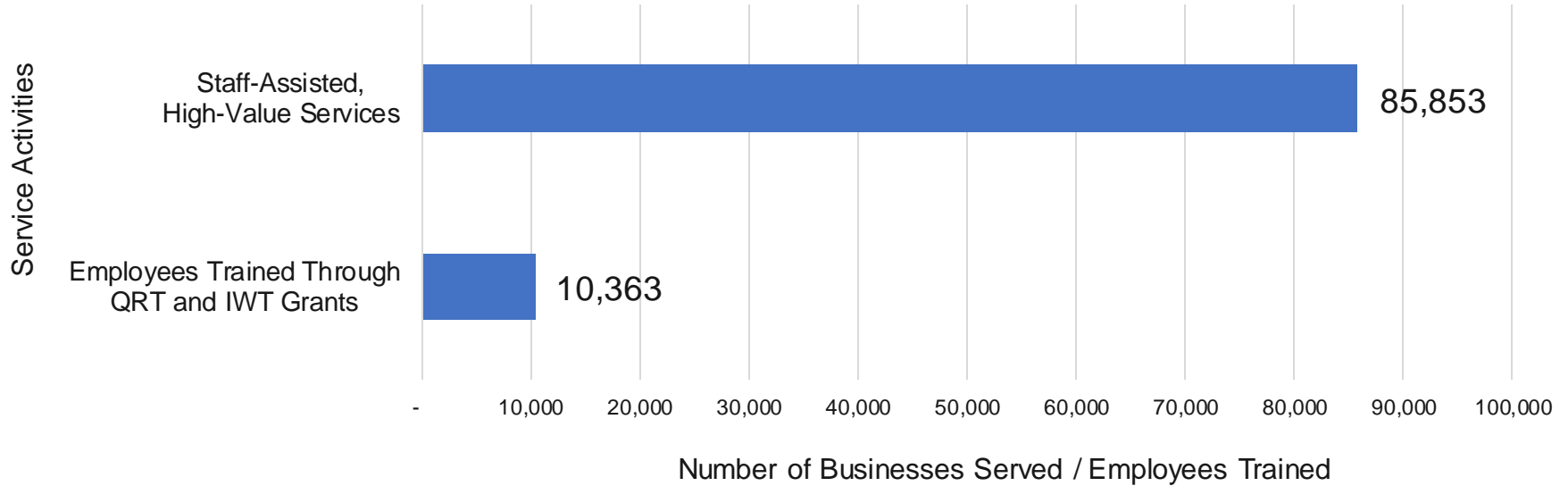
- Incumbent Worker Training
- Quick Response Training
- Apprenticeship
- Work-based learning

Other Services

- Rapid Response/Layoff Aversion
- Labor market research
- Human Resource services
- Federal Bonding and Work Opportunity Tax Credit

CUSTOMER OUTCOMES

Serving Businesses Through Staff-Assisted, High Value Services and Training Grants for Upskilling Employees Three-Year Snapshot (2018-2019 - 2020-2021) ^{1,2}



¹ State Fiscal Years (July-June)

² Quarters 1-2 (July – December) only for FY 2020-2021.